**Spectrum**  
**COVID-19 Internet Offer For Students**  

**Details for Free Service**  
During this time of uncertainty due to COVID-19, our customers need to stay connected more than ever.  

We’re committed to offering special discounts to households affected by this virus. Beginning Monday, March 16, we’ll offer two free months of internet and WiFi services to new customers in households with Pre-K to 12 or college students who need remote education. This discount will be applied as a credit for your first two months of internet services. We’ll waive any installation or pre-payment fees to help get you started.  

You can qualify for this offer if you:  
- Have a student of qualifying age at your service address with remote education needs  
- Have not subscribed to our internet services within the past 30 days  
- Call 1-855-243-8892 to sign up for this offer  

Please visit either/or:  
https://www.spectrum.net/support/internet/coronavirus-internet-offer-students/  

Please see below for HotSpot locations in the Leavenworth area:  

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Andy Graham Computer Services
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Strawberry Tree Hair Salon
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Indoor WiFi Hotspot
AT&T
- For 60 days AT&T will not terminate services due to inability to pay
- Waive late payment fees
- Keep public wi-fi hotspots open for any one who needs them
- The service will also be offering unlimited internet data and offer access for limited incomes households at $10 a month through the Access from AT&T program

Verizon
- Company will not terminate service to any residential or small business customers because of inability to pay bills
- Waiving late fees for those impacted by COVID-19
- Tripling data allowance for Verizon Innovative Learning School

Sprint
- Won’t terminate service if customers are unable to pay due to coronavirus issues
- Waive late fees caused by economic disturbances
- Customers with metered data plans will have unlimited data per month for 60 days at no extra cost

T-Mobile
- All current T-Mobile and Metro by T-Mobile customers who have data plans will have unlimited smartphone data, excluding roaming.
- T-Mobile and Metro by T-Mobile customers will get an additional 20GB of mobile hotspots/tethering service for the next 60 days (feature coming soon)
- Work with Lifeline partners to get customers extra free data up to 5GB per month over the next two months
- Increase data allowance for free to schools and students for the next 60 days, which means at least 20GB of data per month for each participant.